# Psychotherapy & Therapeutic Ethics In The Movies

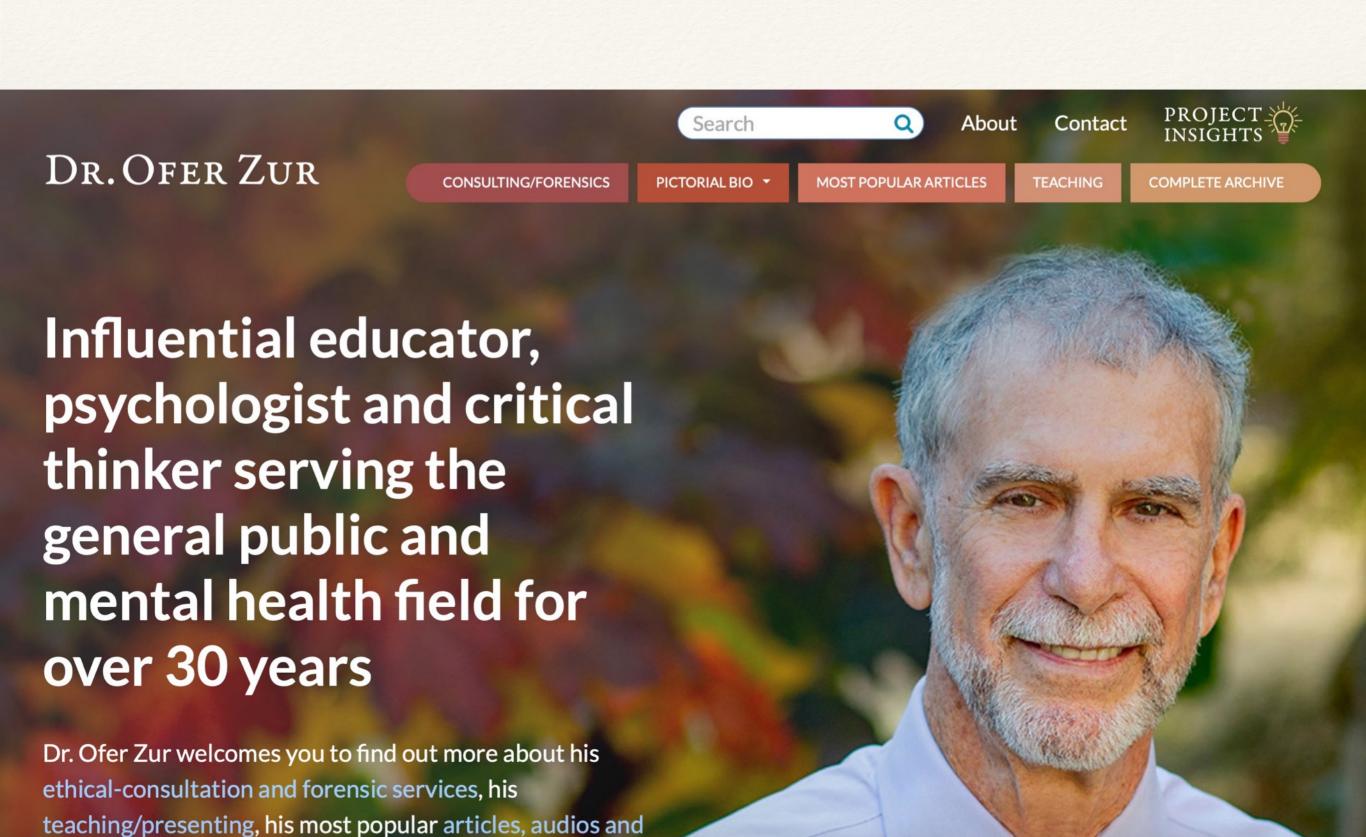
**NYSPA** 

Presenter: Ofer Zur, Ph.D. www.drzur.com

2/5/2023 2 CE hrs.



## www.drzur.com



### Bio

- \* Ofer Zur, Ph.D. Sebastopol, CA clinical & forensic psychologist, has been in practice for 30 years. He is a Fellow of the American Psychological Association and the founder of the Zur Institute, which offers over 150 online continuing education courses for mental health practitioners. Dr. Zur has written four books & hundreds of articles and has lectured world-wide on topics ranging from Boundaries and Dual Relationships in Psychotherapy to Psychology of Victims, Gender & War.
- \* Dr. Zur's CV: drzur.com/resume/

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#### Standard of Care

- \* The qualities and conditions which prevail, or should prevail, in a particular mental health service, and that a reasonable and prudent practitioner follows
- The standard of care is Context based!
- \* Beyond 'no sex' with current clients and 'do not exploit' or 'intentionally harm clients' there is **no one textbook** or set of rules that define the standard of care

### Standard of Care is NOT!

(Not about CYA)

- A standard of perfection
- An A- standard It is a C+ standard
- Free of mistakes Mistakes are human
- Following rigid risk management principles of "Don'ts"
- Ruled by majority (i.e. EMDR in the 1990's)
- Following psychoanalytic principles
- Permanent or fixed
- Determined by outcome or cost



## Standard of Care Is Context based













## Therapeutic Boundaries



### **Boundary Crossings**

- \* Within the SOC Ethical
- \* Touch, Gifts, DR, SD, Home Visit, ...
- \* Creative-Effective Interventions



### **Boundary Violations**

- \* When therapists cross the line of decency
- \* Intentionally or recklessly harm or exploit patients
- \* Outside the standard of care
- \* Examples:
  - Exploitative business dual relationships
  - Sexual relationships with current clients



### Traditional Therapeutic Boundaries

- \* Gifts
- \* Touch
- Self-Disclosure
- Dual/Multiple Relationships: Concurrent & Sequential
- Bartering: For Goods & Services
- \* Out of Office Experiences: Home visits, 'Walk & Talk', etc.
- Home office
- Time & length of sessions. Proximity, Clothing, Silence & Language

### Ethical Gifts



Ethical gift-giving by therapists has a clear clinical rationale and has the client's welfare at heart.









## Touch in Psychotherapy



### Unspoken Western Culture Taboos

- "Don't touch the opposite gender!"
- "Don't touch same gender friends!".
- "Don't touch yourself!"
- "Don't touch strangers!"
- "Do not touch the elderly and the sick!
- "Don't touch those who are dying!"
- "Don't touch those who are of higher status!"
- Corona Virus: Don't touch the un-vaccinated



Myth: Non-Sexual, casual touch, is often the first step to sexual touch

The US is a 'touch phobic' culture

Most cultures do not hold the (paranoid) association between touch and sex

Research findings: The # of times two people sharing coffee in a restaurant touch each other, per hour,

In:

London: 0 Florida: 2

Jerusalem: 100 Paris: 110

San Juan: 180

67



Good Will Hunting - 1998 - Robin Williams & Matt Damon

### Self-Disclosure



Self-disclosure is the revelation of personal rather than professional information about the therapist to the client



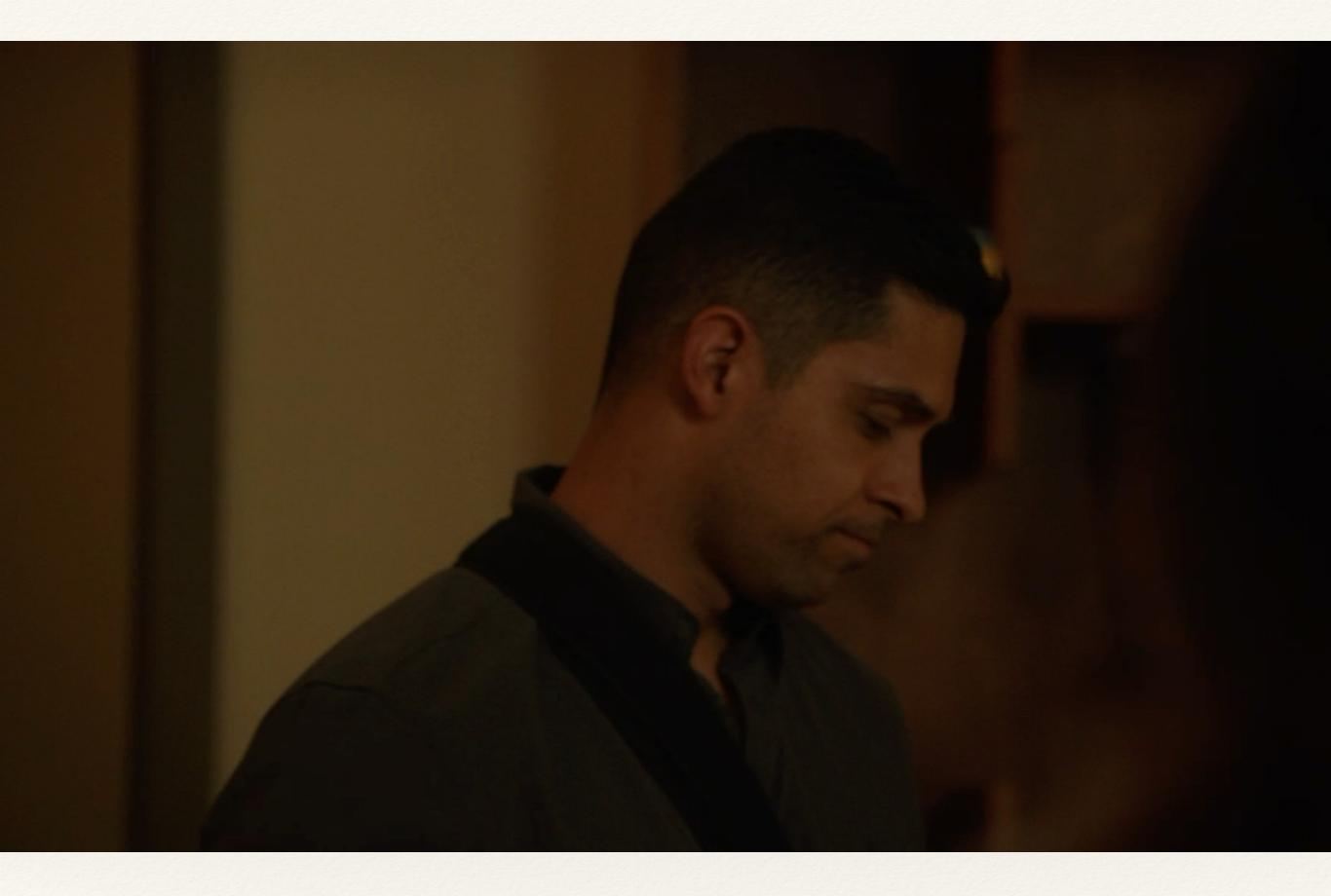
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### Unavoidable Self Disclosure

- Rural & Small communities
- Small Ethnic, Spiritual, LGBTQIA, AA, NA
- Disabled communities
- Military & Police
- Home visits
- Sport psychologists



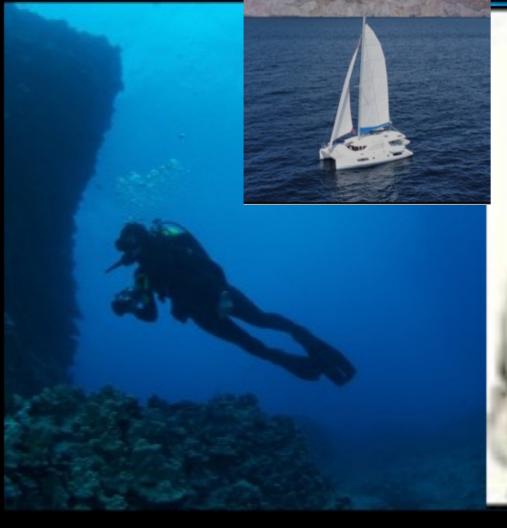
- \* TeleMental Health Online Therapy
- \* Age of Google, LI, Meta, TikTok . . .







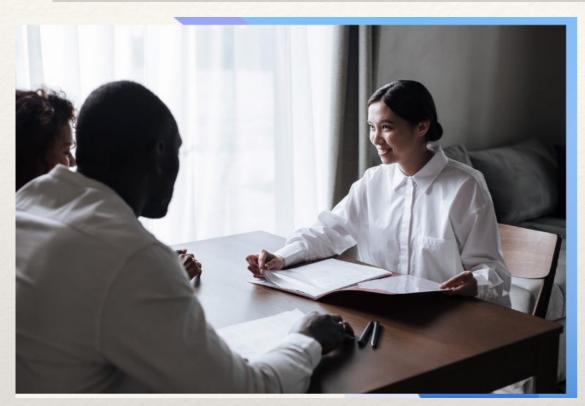








## Out of Office Experiences w/ Clients





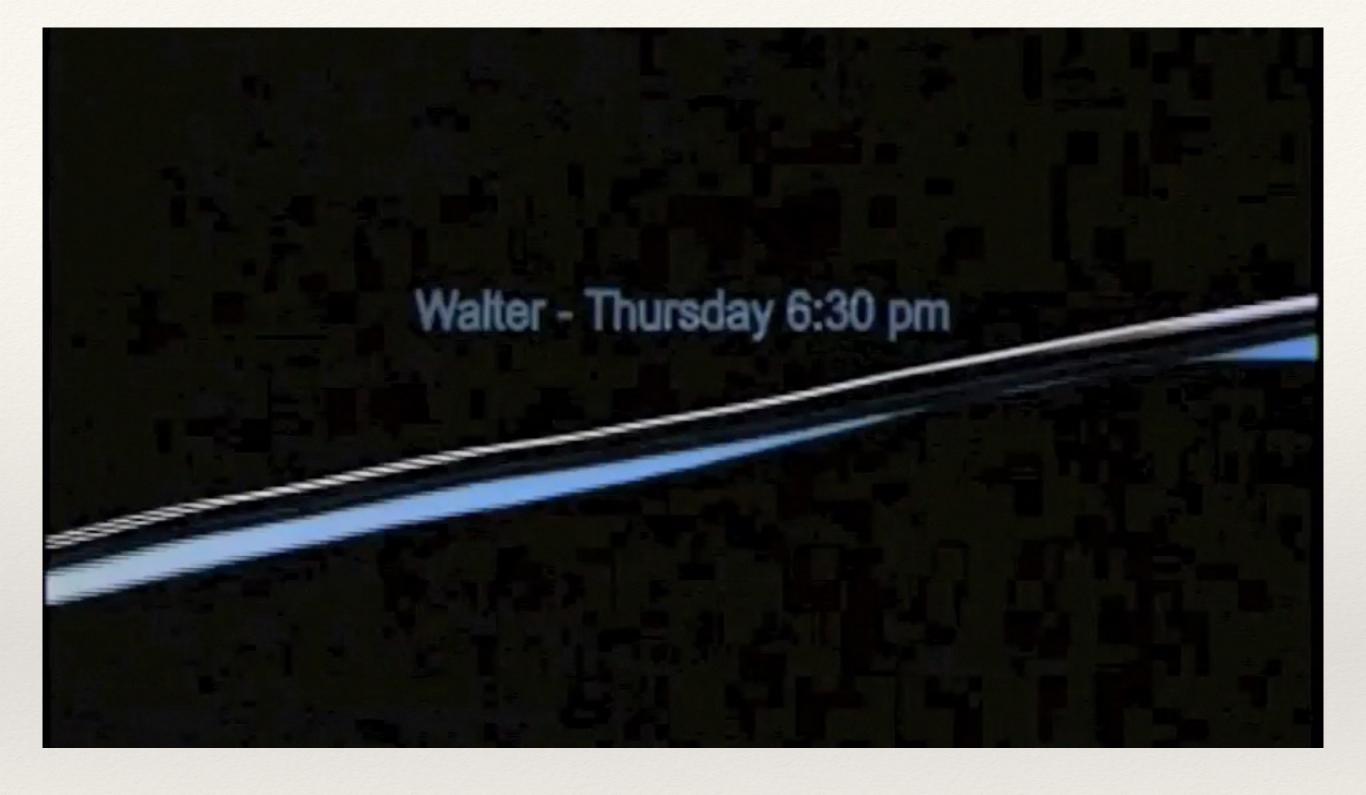












In Treatment - 2010 - Hospital Visit



Hope Springs 2012

## Dual or Multiple Relationships Concurrent vs. Sequential

### \* Dual Relationship:

- When a therapist has a relationship with a client in addition to the therapeutic one
- \* Differentiate:

Concurrent vs. Sequential



# The Standard of Care is Context Based – Small Town Dual Relationships





Old: "Non-sexual dual relationships, while not unethical and harmful per se, foster sexual dual relationships" (1990)

## Common Dual Relationships















Shrinking Feb. 2023

### **Dual Relationships**

#### When clients choose you because they know you

- Small towns & rural communities
- Small Communities: Churches, LGBT, Synagogs, Gyms
- \* 12-Step Groups: AA, Clients NA

### Unavoidable Dual Relationships

#### **Multiple Loyalties**

#### Therapist-client relationships are NOT the top priority

#### Setting

- Military/Navy
- Prisons/Jails
- \* Police/Sheriff
- Sport Psychologists
- Some Expert Witness

#### Top concern:

Military consideration

Security

Law – Security - Safety

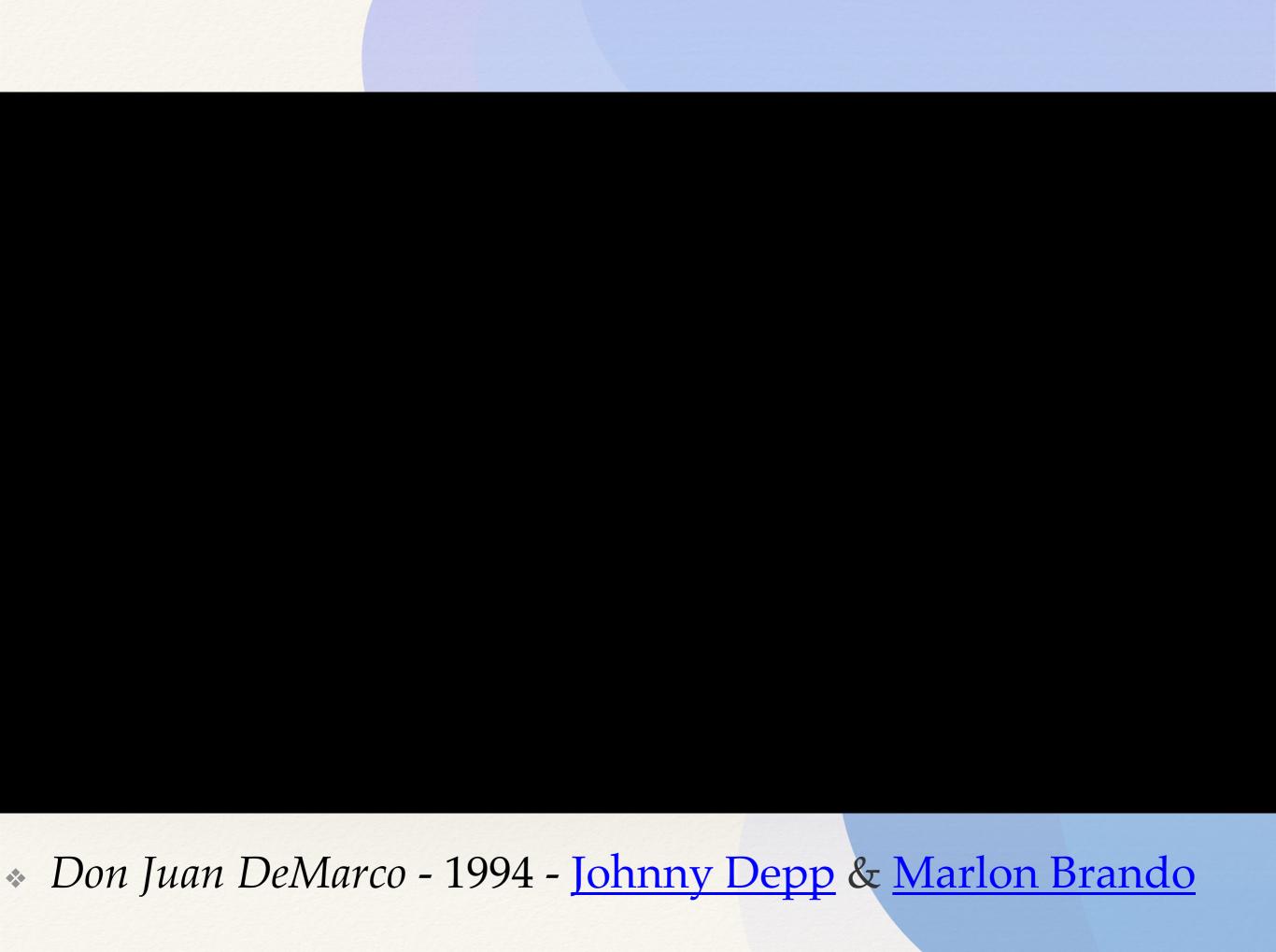
Team

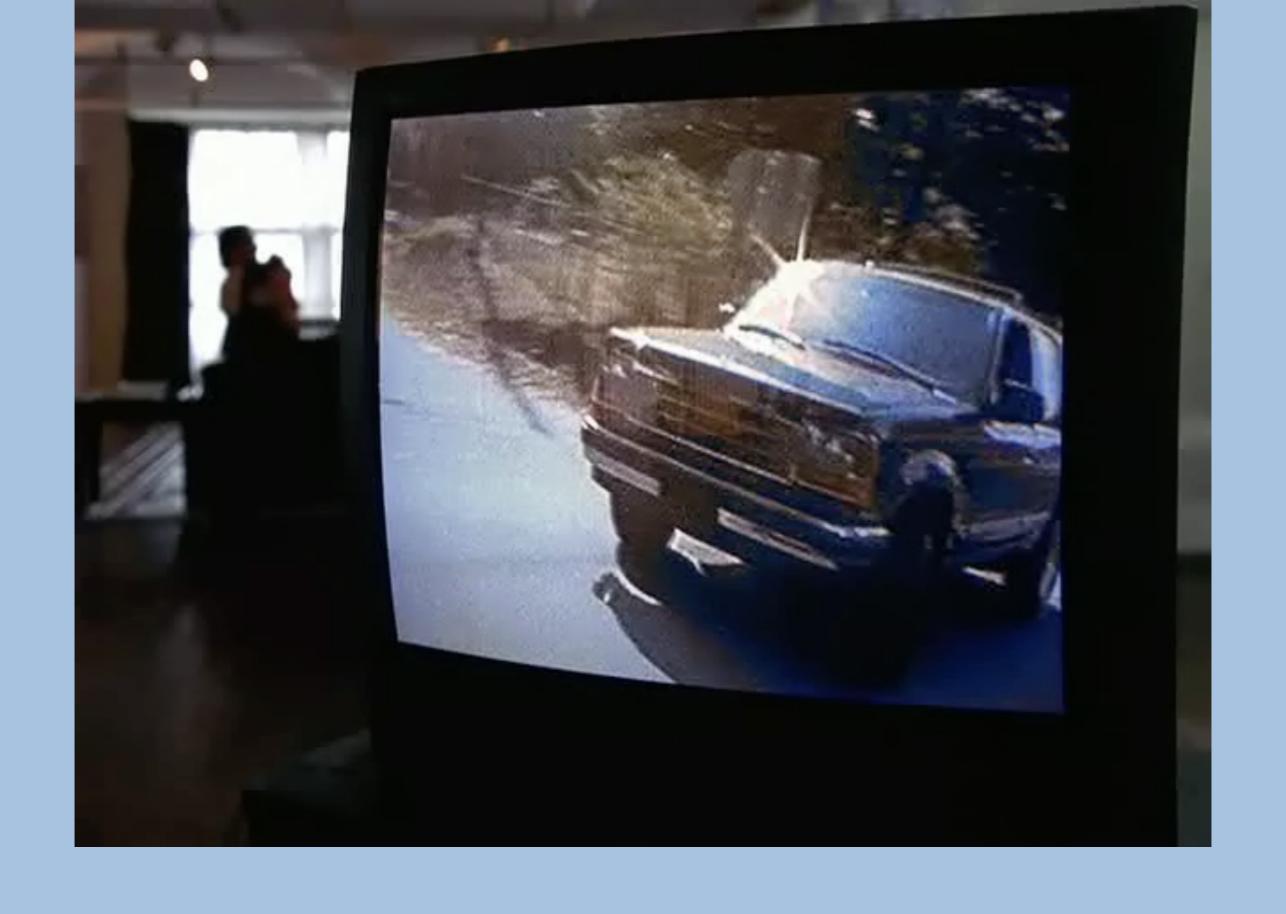
Courts - Justice

### Creative - Ethical- Boundary Crossings

Within the SOC
NOT Boundary Violations
Out-of-the-Box Effective Therapists:







Analyze This - 1999 - Robert De Niro, Billy Crystal



\* Stop It! - Bob Newhart Show 1972-1978



Mad to be Normal - R. D. Lang - 2017

### Standard of Care is Context Based

Small & Isolated Communities, AA, Univ. Campus, Military, Prisons

Are significantly different than: Private practice Downtown NYC, LA, Chicago or . . .



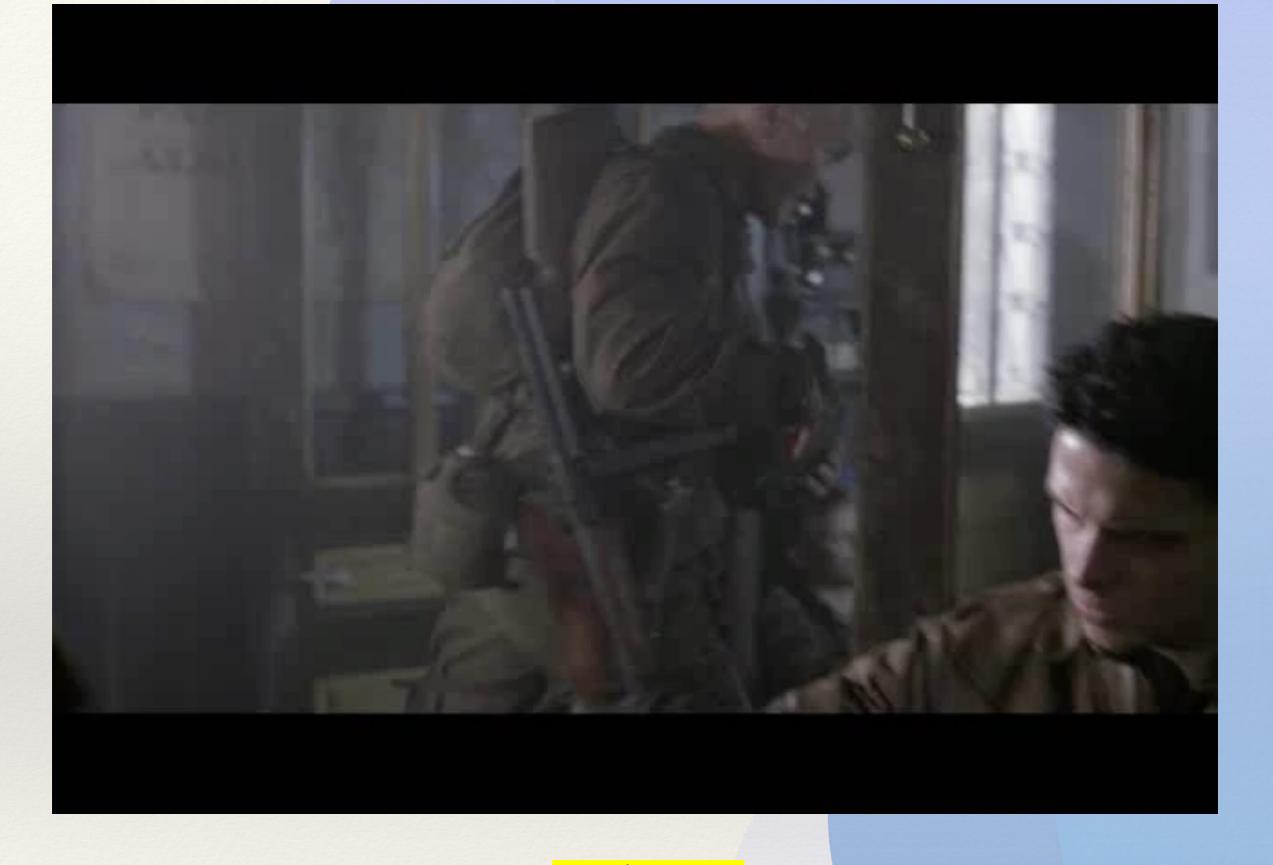
### Is it ever Ethical for a Psychologist to engage in behavior that may lead to:

- \* A clients' death in battle?
- \* The execution of death-row inmates? Not in NYS
- \* The torture of prisoners?
- \* The denial of civil liberties to sex offenders? Yes in NYS
- \* The denial of life saving organ transplants to 'receivers'?

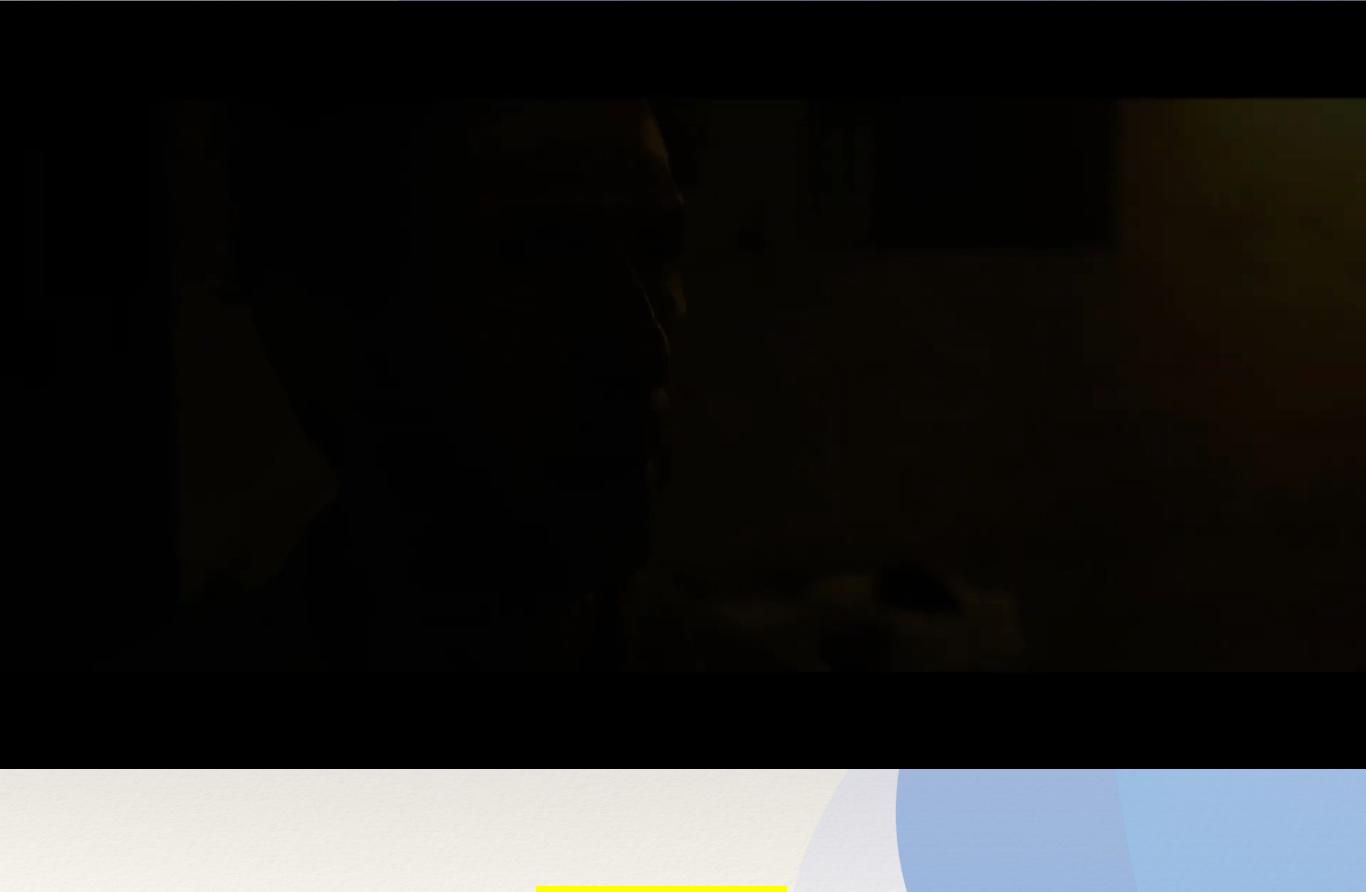
#### Is it ever Ethical for a psychologist to:

- \* Be naked with a client?
- \* Have a drink with a client at a bar?





- Band of Brothers 2001 Military context Split loyalty
- A therapist increases the likelihood of a client's death



\* The Report (2019) - On Torture in Abu Ghraib



 Deny civil liberty and probation to sex offenders who fully served their prison sentence

#### Psychologists 'Enable" Executions



### Smart Enough to Die No More Executions in New York State

Following the Supreme Court's decision in Atkins v. Virginia, psychologists can offer expert testimonies on three key questions that could block or enable execution of a person facing the death penalty (not in NYS):

- 1. Does the person have an I.Q. below 70?
- 2. Are there significant deficits in adaptive functioning (or practical skills of daily living)?
- 3. Did these disabilities show themselves before adulthood?

If the answers are "NO" to all 3 there may be NO intellectual barrier to execution.

This powerful role of psychologists is unmatched.

### When a psychologist assesses if a person can get a life-saving organ transplant

## Psychologists determine recipients' ability/capacity to:

\* . . . adhere to complex medical regimens to avoid rejection, loss of scarce donor organs



- \* ... follow strict regime of taking anti-rejection meds
- \* ... follow other guidelines, such as salt intake, blood pressure management, etc.

Not following these strict protocols for the first few months or for a lifetime can cause loss of the organ or . . . death

## Is it Ever Ethical for a psychotherapist to be Naked with a client?

- Locker rooms in
  - Universities/Colleges
  - Small towns
  - Aircraft carriers
- Nudist beaches
- Retreat centers hot-tubs (Esalen)

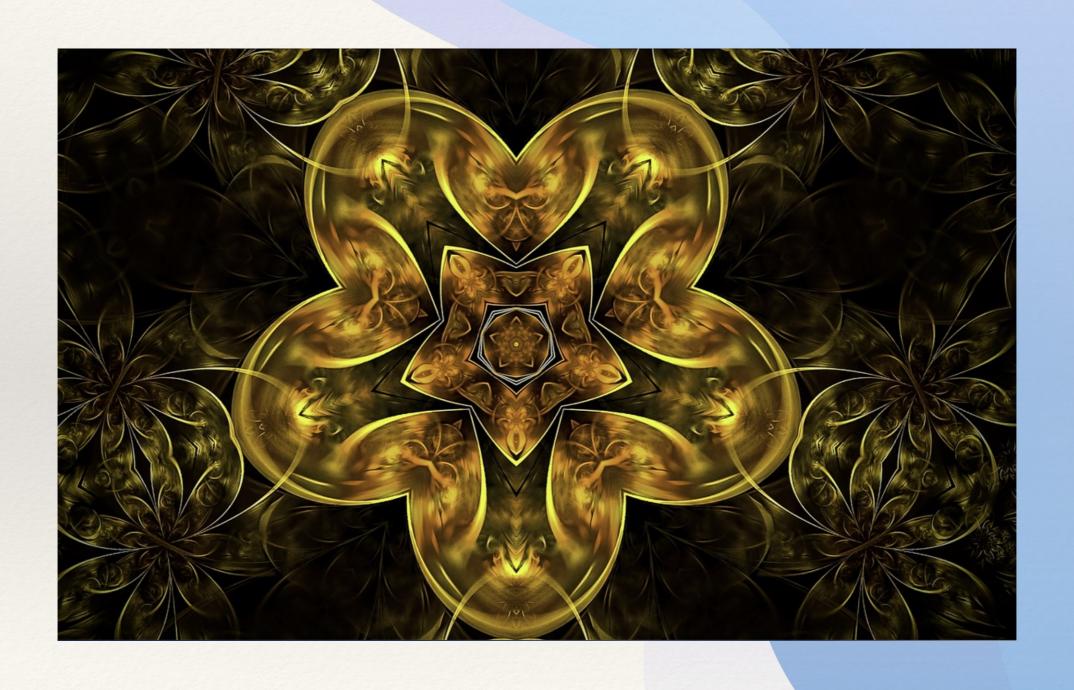


## Is it ever Ethical for a therapist to have an alcoholic drink w/ a client at the bar?

- Sport Psychologists who travel with the teams
- Small towns
- Military bases

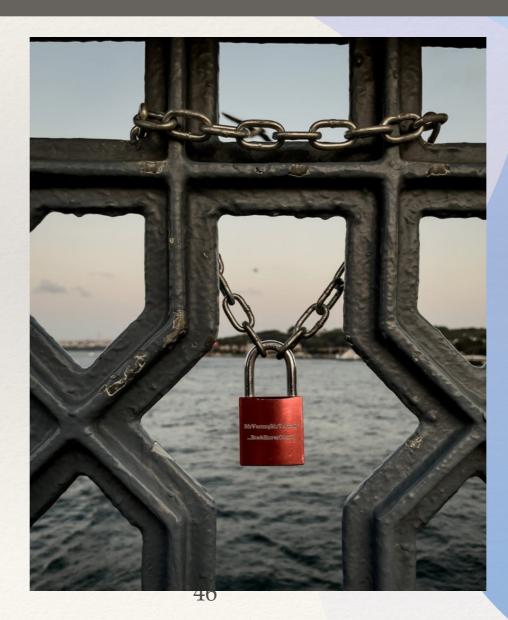


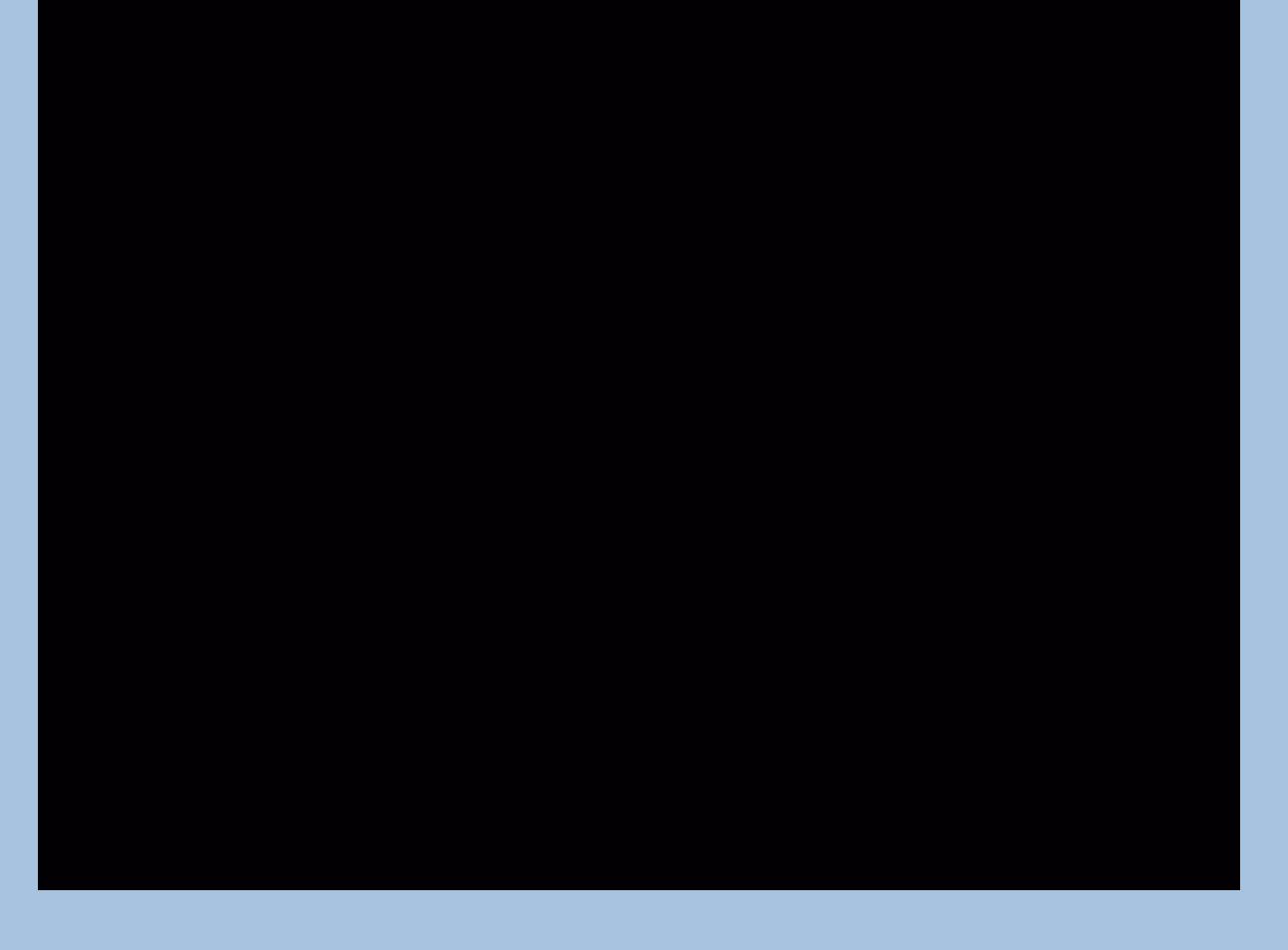
### THINK CONTEXT



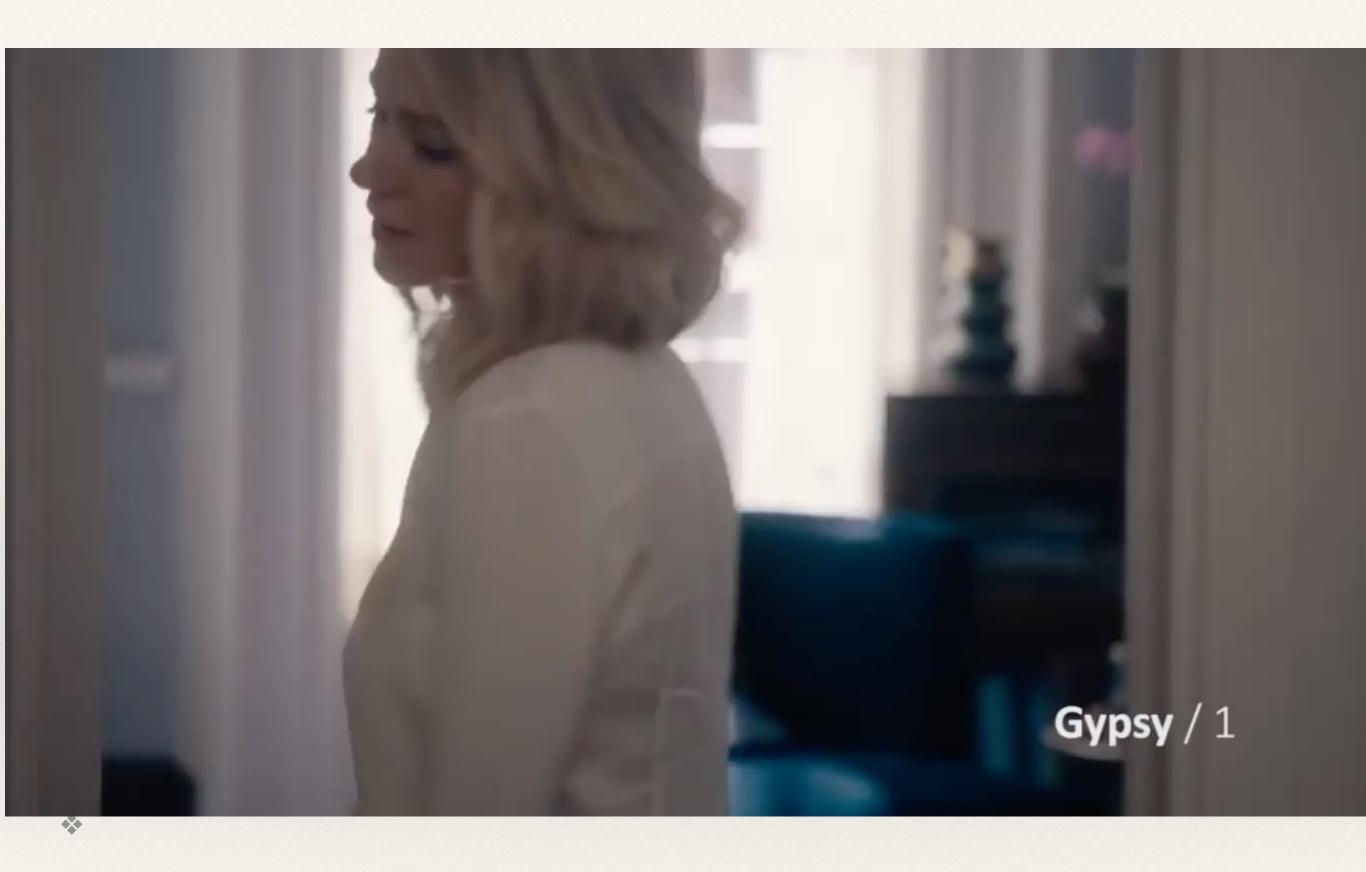
# Boundary Violations by Therapists Unethical & Below the Standard of Care

Add image





Deconstructing Harry - 1997- Woody Allen & Kristie Alley



Gypsy 2017



Prince of Tide - 1991



50/50: Young/new therapist w/Young Client

# When <u>Clients</u> Cross & Violate Boundaries





In Treatment - HBO - Coffee 2010



What About Bob - 1991 - Bill Murray & Richard Dreyfuss

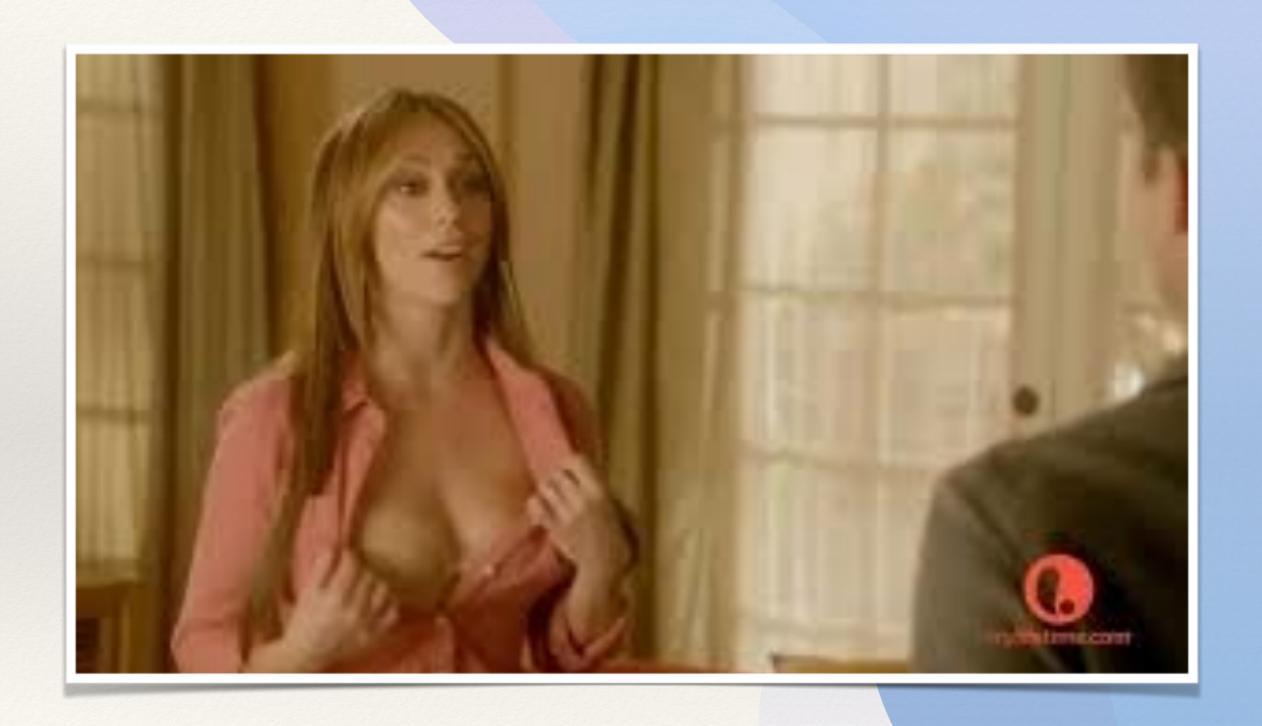


\* A Dangerous Method - 2011 - Re: Jung & Sabina Spielrein



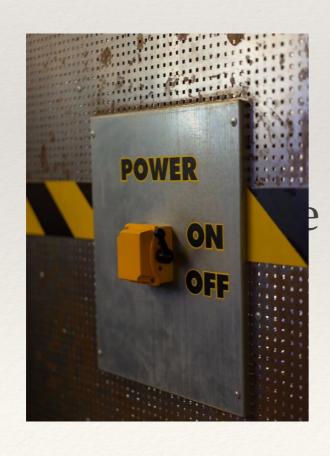
\* Sopranos - 2000 - 2007

### Boundary Violations by a Client



### Rethinking "Power differential": On Powerful Clients

"The power differential is the inherently greater power and influence that helping professionals have as compared to the people they help."





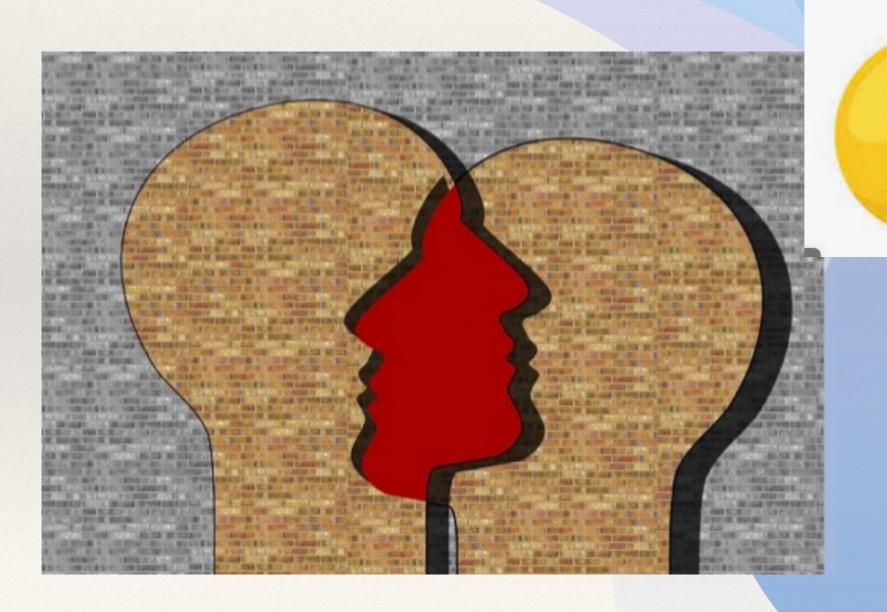




\* The Voices - 2014

#### The Power of BDP's:

# You are one Borderline away from loosing your license



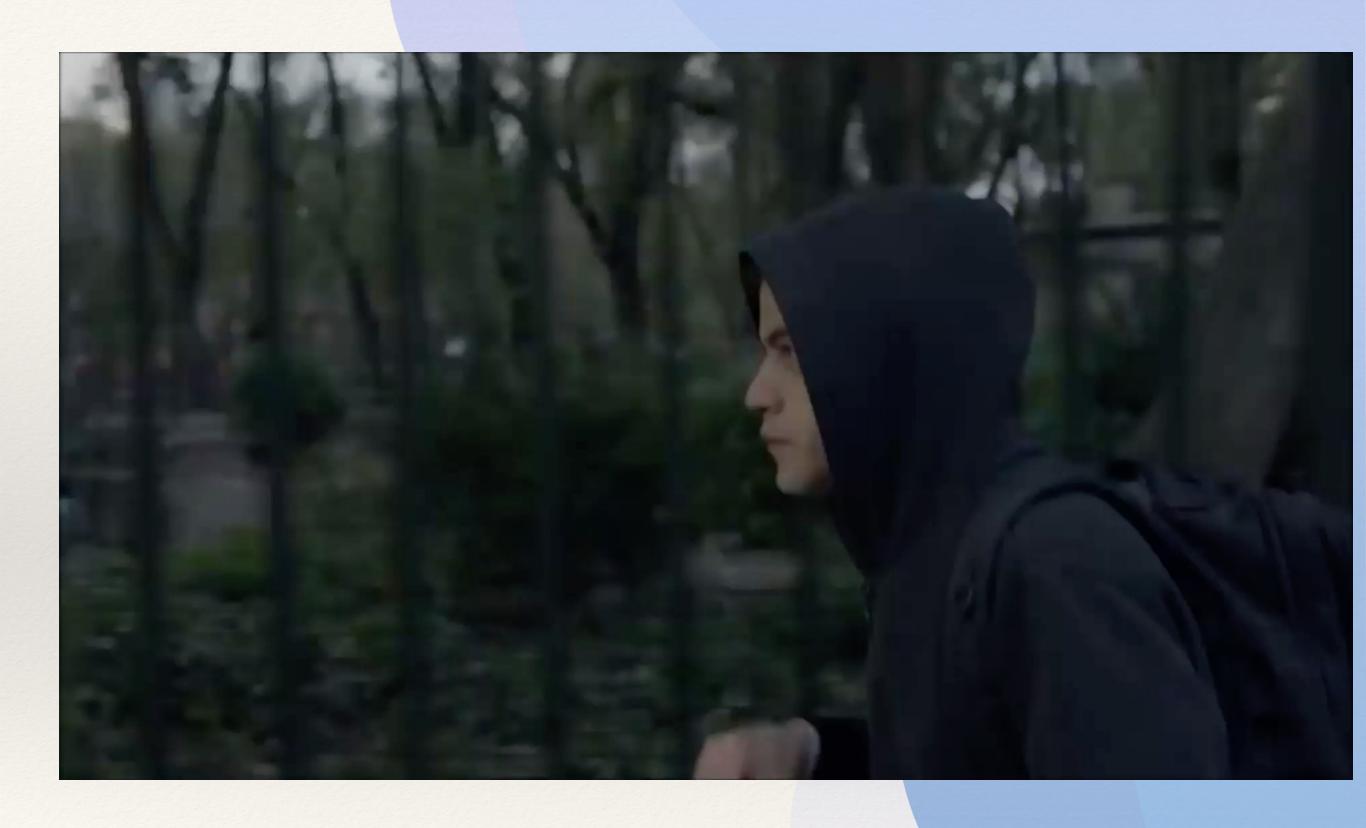
## Re-Thinking Self Disclosure in the Digital Age

When clients Google or Hack their therapists





In Treatment - 2009 - Ex-client checks out Paul's FaceBook & Sequential DR



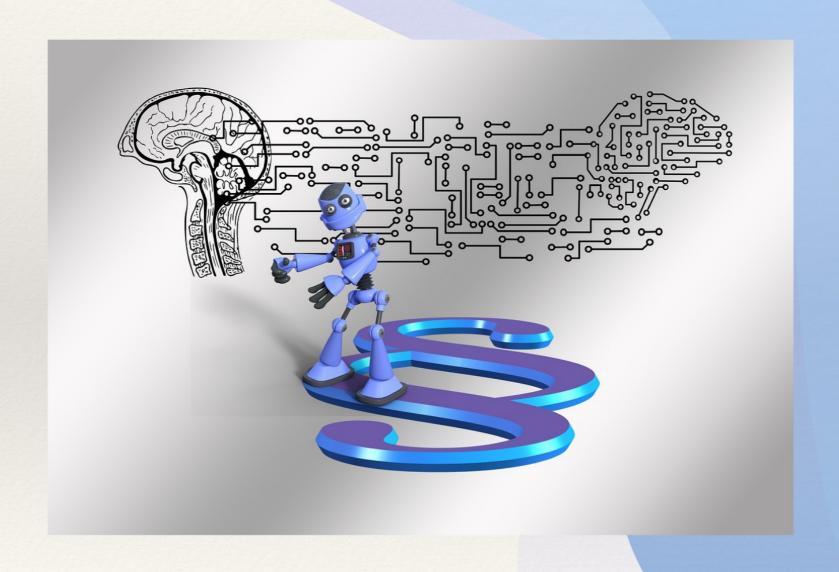
\* Mr. Robot - 2015 - 2019

## Therapist's Transparency & Self-Disclosure in the Internet Era

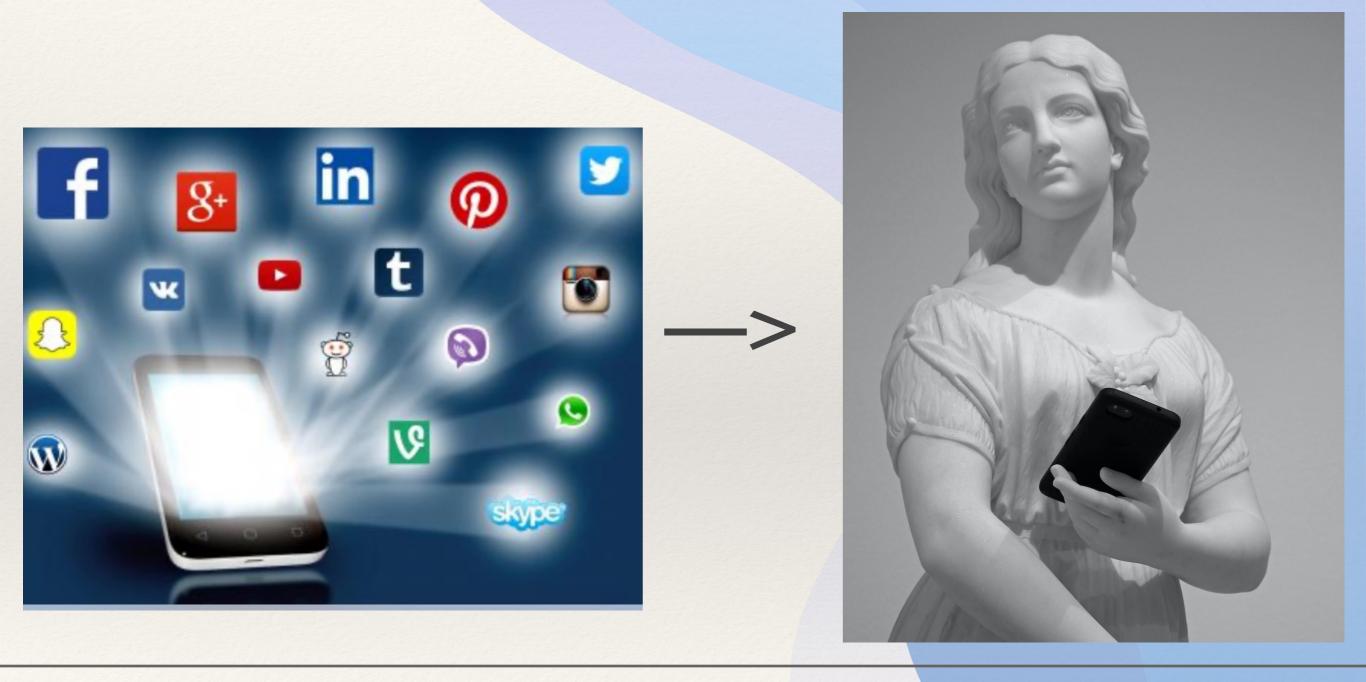




### Digital-Age Ethics



# 24/7 & Night-Time Social Media/Texting -> Sexting



Slippery slope (Disinhibition): Texting -> Social -> Sexual

### Therapy & Texting 24/7

- Texting as part of Telehealth & F2F
- Generally, no excuse for midnight 'session' in standard therapy -
  - 24/7 Emergency resources:
    - \* Crisis Text-Line: 741741
    - \* Suicide Hot-Line: 988
    - \* Of course: 911
- Popular Sites: TalkSpace BetterHelp
- AI: After taking the free mental health assessment, it matches clients with a providers



\* In Treatment - 4th season - 2021 - Night Session

#### The Online Disinhibition Effect

Lack of restraint when communicating online in comparison to in-person communicating (Suler 2004)

Anonymity \* Invisibility \* Imaginary World

Positive + & Negative -



#### 7. Don't get carried away with Social Media, texts or e-mails.

#### No Texting... Into the night!

- \* Long trails of hundreds or thousands of texts, e-mails or social media communications have become prominent evidence of substandard care in board complaints & lawsuits
- Establishing digital boundaries
- \* Watchout for: Texting ->>> Sexting





- Is texting part of treatment plan or just for administrative purposes?
- Discuss text content & response-time w/ clients [i.e., "No texting/e-mails after 6 pm"]
- Inform clients that texts are part of the clinical records
- Add a section in Office Policies regarding texts
- Include all digital communication as part of the clients' record
- New: National Suicide Prevention Lifeline: 988 [No Excuses]

#### Digital Age: New Definition of 'Sex'





"Sex" -> "Sexual Behavior" or "Sexual Intimacy"

"Sexual behavior" means inappropriate contact or communication of a sexual nature

Sexual Behavior: Sexting, sexy emails, sexy talk,

### To Google or Not to Google Our Clients Sample of Statement in the Informed Consent

#### **Internet Searches:**

- At times XX may conduct a web search on his/her clients before the beginning of therapy or during therapy. If you have concerns or questions regarding this practice, please discuss it with XX
- You may want to add:
  - If XX searched for you online, he/she will let you know and discuss the reason for it with you.



## Develop & post Social Media Policies as part of your standard & telemental health Informed Consents

#### Include (also):

00

- Responding to friend requests from clients
- Confidentiality Acknowledging the therapeutic relationships
- Discussing clinical issues
- Potential 'slippery slope' of digital dual relationships
- Googling clients
- "My posts are educational not professional advice"
- Reminds clients that their posts may jeopardize their confidentiality.
- Social media communication are part of the clinical records

CAMFT Social Media Confidentiality Disclosures and Record Keeping: <a href="https://www.camft.org/Resources/Legal-Articles/Chronological-Article-List/social-media-confidentiality-disclosures-and-record-keeping">https://www.camft.org/Resources/Legal-Articles/Chronological-Article-List/social-media-confidentiality-disclosures-and-record-keeping</a>

# APA GUIDELINES for the Optimal Use of Social Media in Professional Psychological Practice

**APA COMMITTEE ON PROFESSIONAL PRACTICE AND STANDARDS** 

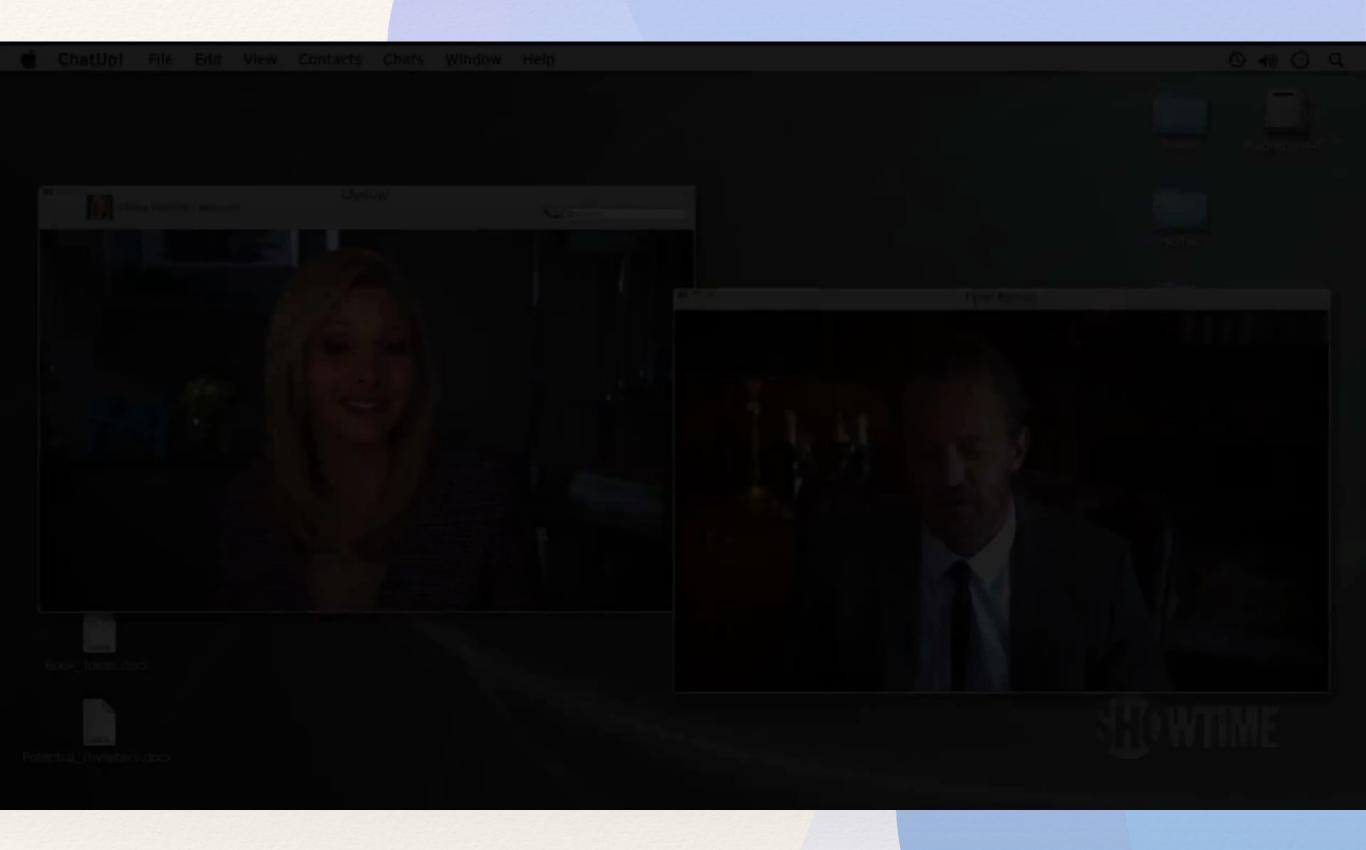
APPROVED BY APA COUNCIL OF REPRESENTATIVES
OCTOBER 2021

https://www.apa.org/about/policy/guidelines-optimaluse-social-media.pdf

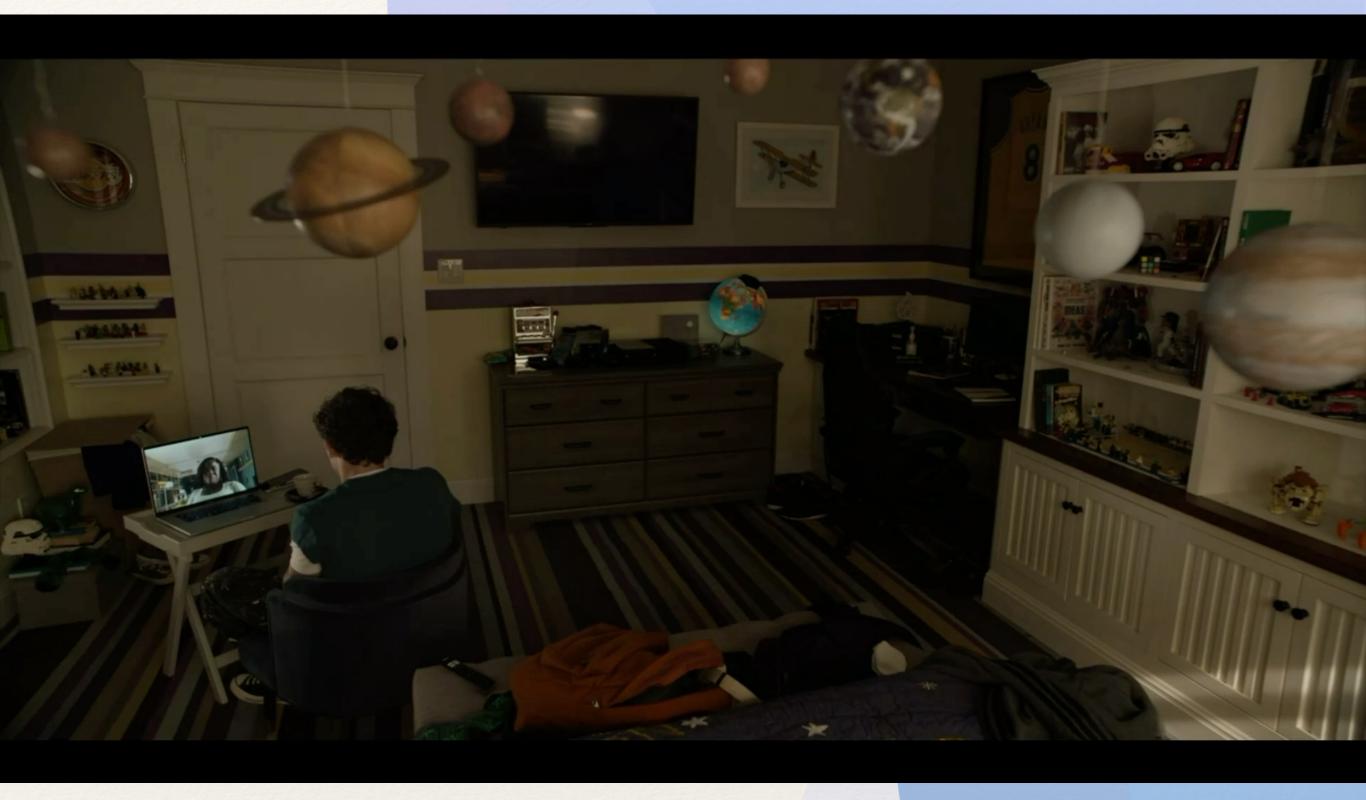
#### TeleMental Health Ethics

## Concerns & Challenges in TeleMental Health The Future Is Here





\*Web Therapy 3 min Sessions - 2011 - 2015



\* In Treatment Season - 2021 - TeleMental Health

#### TeleMental Health Main Concerns



- Separate Informed Consent for Telemental Health
- Cross States' Lines
- \* Verification of clients' identity, age, location, etc.
- \* Clients (therapists) on the run: In cars, in the park, on bicycles, others presence in the room....
- \* \* Social Media Policy: Friends' Request, Googling clients +++

## TeleMental Health – Additional Concerns

- Emergencies:
  - \* 911 is local, NOT a national system 911 is not transferable
    - Duty to warn & to protect: Standards are different in different states
- **\* Unsuitable to some Clients-Therapists-Disorders-Testing/Assessment**
- Disinhibition Effect Excessive self disclosure by therapists
- Internet disruptions
- Unauthorized recordings
- Privacy & Security

#### What is missing



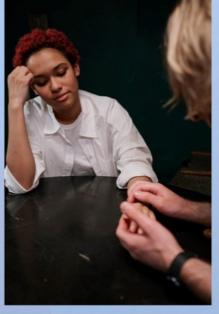
#### in TeleMental Health?

- Physical touch:
  - Holding hands, Pats on the back, Hugs
- Tissue box Kleenex
- Gifts of flowers, cake, book, music disk
- Cup of water
- · 'Walk & Talk'
- Limited body language





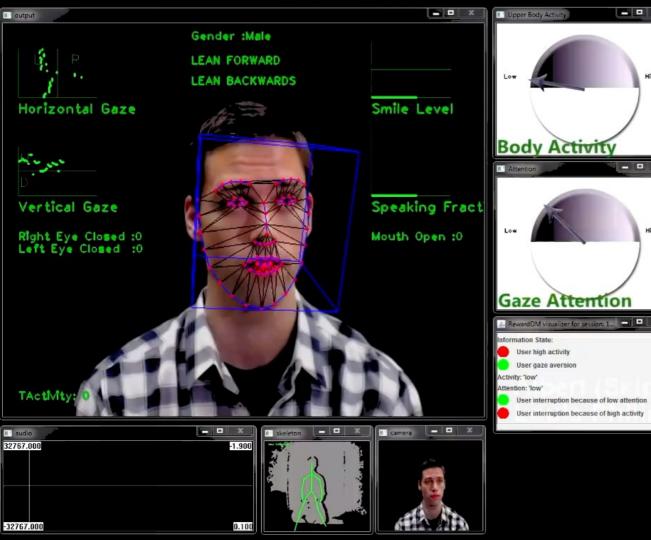






#### Al – The Future is Here

#### MultiSense



#### **SimSensei**

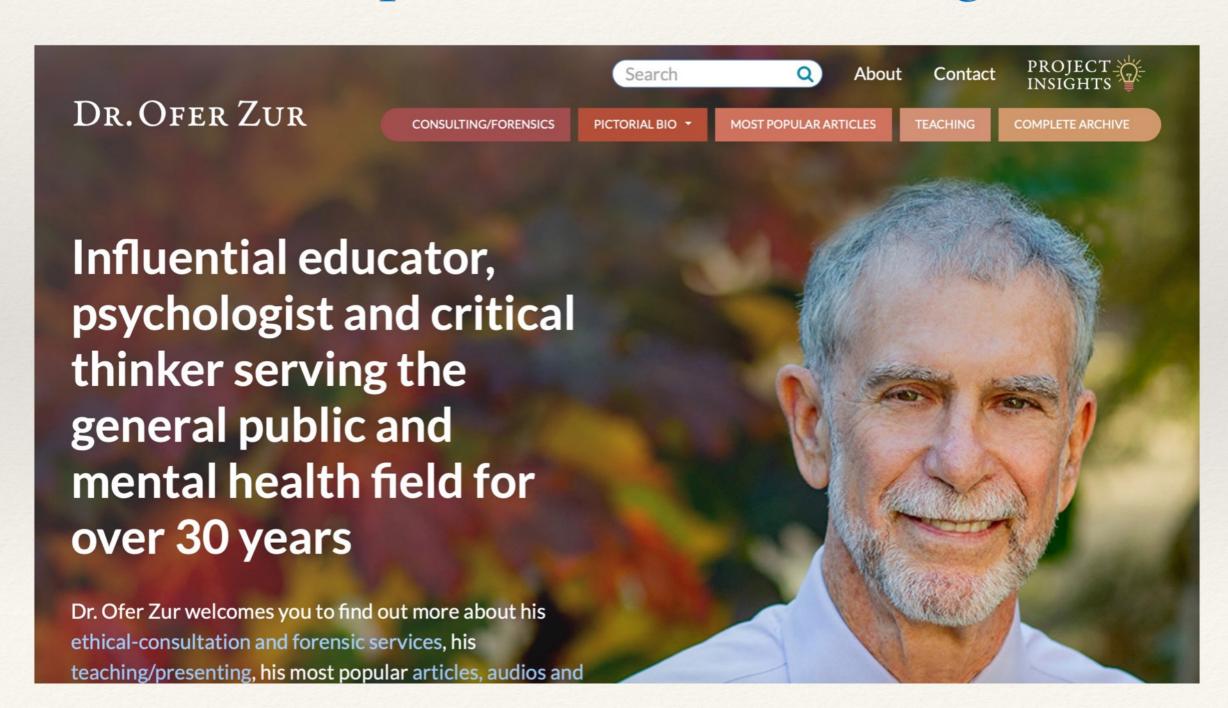


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